

Autoworkonline

Key functionality summarised

This document highlights the key features available within Autowork Online



Databases and Information

- ▶ Customer database
- ▶ Vehicle database
- ▶ Parts database/ Quick parts and Fluids
- ▶ Labour and MOT
- ▶ Supplier database
- ▶ Work descriptions / Notes
- ▶ Technicians database
- ▶ Consumables codes
- ▶ GDPR options

Workshop Management

- ▶ Customisable screen layout
- ▶ Quote / estimate and conversion
- ▶ Job cards
- ▶ Invoices
- ▶ Credits
- ▶ Document search & combining
- ▶ Garage logo on prints
- ▶ Customisable footer text
- ▶ Pro Forma / SOW print
- ▶ Workshop management diary
- ▶ Dedicated MOT diary
- ▶ Deferred work
- ▶ Work in Progress board
- ▶ Good Better Best pricing
- ▶ Recent documents / customer list

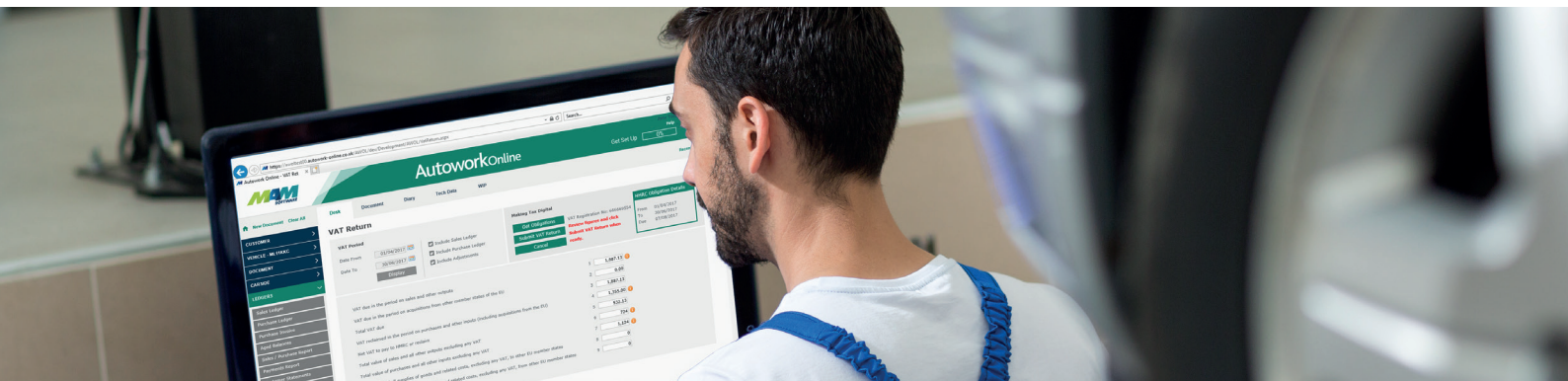
Parts

- ▶ Integrated parts catalogue options
- ▶ Parts Fit guide and cross reference
- ▶ Online Supplier Link
- ▶ Live Supplier Pricing and availability
- ▶ Markon Price Calculator
- ▶ Supersessions

Stock Management

- ▶ Product database
- ▶ Part Import
- ▶ Purchase Orders
- ▶ Online ordering
- ▶ Goods receiving
- ▶ Returns Bin
- ▶ Return Tracking
- ▶ Part history audit
- ▶ Suggested ordering. Min Max levels
- ▶ Stocktaking
- ▶ Stock usages
- ▶ Stock Movements
- ▶ Bin Locations

Autowork Online summary factsheet

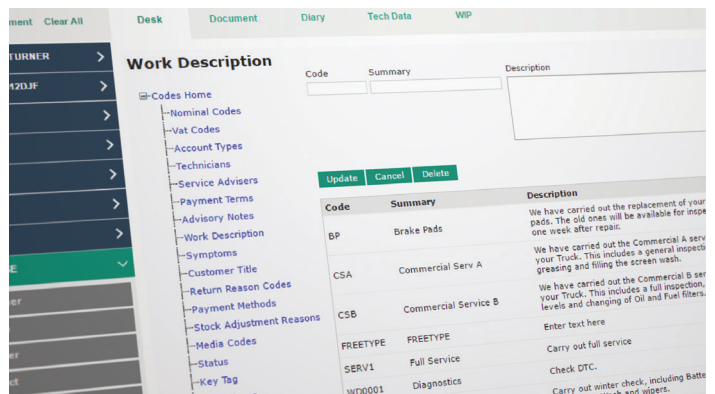


Job Card Elements

- ▶ Cash and account customers
- ▶ Multiple job groups support
- ▶ Clone and hide job groups
- ▶ Work types / Categories
- ▶ Catalogue Parts
- ▶ Inventory and Quick Parts
- ▶ Bought Out Parts
- ▶ Free type labour
- ▶ OE Repair and Service labour
- ▶ OE adjustment matrix
- ▶ Selectable Labour Rates
- ▶ Customer / Fleet Labour rates
- ▶ Free type and predefined Symptoms
- ▶ Free type and predefined work descriptions
- ▶ Free type and predefined advice notes
- ▶ Fault codes entry and database
- ▶ Custom job templates
- ▶ Suggested jobs
- ▶ Consumables/shop supplies calculator
- ▶ Discounts & margin review
- ▶ Job Statuses
- ▶ Service Advisor allocation
- ▶ Document and line level technicians
- ▶ Customer order number
- ▶ Media code
- ▶ Warranty / Fleet details
- ▶ Vehicle history & repeat jobs

Tyre Sales Module

- ▶ Tyre product database
- ▶ Tyre data import
- ▶ 2012 tyre labelling
- ▶ Point of sale (POS)
- ▶ Search by part or size
- ▶ Quick Quote
- ▶ Tyre 'extras'
- ▶ Fitted price options
- ▶ Tyre info
- ▶ Markon matrix, enabling users to apply a markon to the cost price to determine selling price
- ▶ Tyre stock ordering



Work Description screen



Accounts Receivable

- ▶ Sales invoices and Credits
- ▶ Sales invoice enquiry / search
- ▶ SalesReport
- ▶ Sales ledger / Customer account enquiry
- ▶ Payment due date
- ▶ Sales Payments
- ▶ Payment allocation and matching
- ▶ Outstanding balance
- ▶ Cash Report
- ▶ Customer statements
- ▶ Aged Debt Report
- ▶ Fleet control & sub accounts
- ▶ Insurance and Warranty splits

Accounts Payable

- ▶ Purchase invoice and credit entry
- ▶ Purchase report
- ▶ Purchase ledger
- ▶ Supplier payments

Accounts Integrations

- ▶ Sage accounts export
- ▶ Xero accounts export
- ▶ Integrated card payments (Paymentsense)
- ▶ Supplier Account enquiry/import
- ▶ VAT Analysis
- ▶ VAT Return and Making Tax digital integration
- ▶ Nominal code assignment

Customer Relationship Management (CRM)

- ▶ Customer & Vehicle lists
- ▶ Last Invoice date
- ▶ Customisable Reminders
- ▶ SMS messaging (on demand)
- ▶ Automated/scheduled SMS
- ▶ Email
- ▶ Reporting / Export

Reporting

- ▶ Work History
- ▶ Vehicle on site
- ▶ Technician efficiency and costs
- ▶ Profit report
- ▶ Turnover reports
- ▶ Margin reports
- ▶ Analysis reports
- ▶ Profit tracker
- ▶ Recovered work

Ref	Type	Acct	Name	Gross	Balance	Date	Due/Paid	View	Pay
Paid 30 Mar 2016	CSH	TUR001	Turner	-496.00	0.00	30/03/2016	30 Mar 16		
1001021	INV	TUR001	Turner	496.00	0.00	30/03/2016			
Paid 24 Mar 2016	CSH	TUR001	Turner	-184.50	0.00	24/03/2016	24 Mar 16		
1001020	INV	TUR001	Turner	184.50	0.00	24/03/2016			
Paid 24 Mar 2016	CSH	TUR001	Turner	-227.46	0.00	24/03/2016	24 Mar 16		
1001019	INV	TUR001	Turner	227.46	0.00	24/03/2016			
Paid 24 Mar 2016	CSH	TUR001	Turner	-209.96	0.00	24/03/2016	24 Mar 16		
1001018	INV	TUR001	Turner	209.96	0.00	24/03/2016			
Total Gross:				0.00					

Sales Ledger screen

Autowork Online summary factsheet



Integrated Services

- ▶ Vehicle VRM lookup
- ▶ Postcode/ZIP code lookup
- ▶ OE Repair times
- ▶ OE Maintenance schedules
- ▶ MOT due date and History lookup

Technical Data Module

- ▶ Maintenance and repair
- ▶ Wiring diagrams
- ▶ Fuse locations
- ▶ Technical drawings
- ▶ Recommended lubricants and coolants
- ▶ Adjustment and fitting procedures

Additional Modules

- ▶ CarSide eVHC and damage inspection
- ▶ TeamView paperless job card
- ▶ TeamView technician tracking
- ▶ TeamView manager view
- ▶ MOT booking website plugin
- ▶ Paymentsense

Other

- ▶ Making Tax Digital
- ▶ MOT history lookup
- ▶ Login and account management
- ▶ Recent documents
- ▶ Media codes
- ▶ Good better best jobs
- ▶ Refund date
- ▶ Clone and hide job groups
- ▶ Returns bin
- ▶ Job groupings
- ▶ Sage export
- ▶ Xero export

About MAM Software

Founded in 1984, MAM Software Ltd has grown to become a leading developer and provider of innovative software and data solutions for a wide range of businesses. Initially specialising in software systems for the automotive aftermarket in Britain and Ireland, we have expanded our product range to offer solutions for non-automotive wholesale and retail businesses

MAM Software was acquired by Kerridge Commercial Systems (KCS) in October 2019, a provider of specialist software, services and support to trade, wholesale, manufacturing and distribution customers across the world.

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